

Operational Excellence & Quality Metrics Conference 2020

January 27, 2020

Focas Research Institute, Camden Row, Dublin 8, Ireland

The University of St.Gallen (Switzerland), TU Dublin & ISPE Ireland are organizing a half day conference on Operational Excellence, Quality Metrics and Quality Culture in the pharmaceutical industry as well as a Networking Evening Event

Objective & Content

The half-day conference will provide first-hand insights on current global challenges in the pharmaceutical industry with a special focus on OPEX and the outcomes of our Quality Metrics Research, financed by the US FDA. A mix of lectures and interactive sessions workshop sessions is waiting for you in the afternoon. A complimentary network event in the evening chaired by ISPE Ireland YP will allow to continue exchanging with industry colleagues and academics.

Agenda Conference

1	Introduction & Overview	Prof. Thomas Friedli	13:30 – 13:45
2	FDA Quality Metrics Research	St.Gallen Team & TU Dublin Team	13:45 – 15:00
	<i>Break</i>		15:00 – 15:15
3	Operational Excellence 2020	St.Gallen Team	15:15 – 16:30
4	Conclusion Workshop	All	16:30 – 17:30
5	Final Discussion	All	17:30 – 18:00

Agenda Complimentary Evening Event

1	Registration & Welcome	ISPE Ireland YP	18:30 – 19:00
2	Input Speeches	Finbarr Sheehy, Laura Noonan, Prof. Thomas Friedli	19:00 – 20:00
3	Q&A/ Panel Discussion	All	20:00 – 20:30
4	Exchange & Networking	All	20:30 – 21:00

For more information and registration please visit:

<https://item.unisg.ch/dublinconference>

The Institute of Technology Management at the University of St.Gallen

ITEM-HSG is the leading research institution in the field of Operational Excellence (OPEX) in the pharmaceutical industry and conducts research as well as industry projects for 15 years. We operate the **largest independent OPEX Benchmarking in the world**. Having access to a powerful OPEX data base combined with project experiences and latest research results on OPEX the University of St.Gallen is an optimal partner to design the future of OPEX and Quality Metrics.

TU Dublin

The **Pharmaceutical Regulatory Science Team (PRST)** at TU Dublin is actively engaged with industry, regulators and academics in order to focus on addressing the challenges and opportunities of implementing science and risk based manufacturing approaches that deliver patient-focused excellence.

ISPE| Ireland Affiliate

ISPE is the world's largest non-for-profit association serving its Members by leading scientific, technical and regulatory advancement throughout the entire pharmaceutical lifecycle. The Ireland Affiliate was established in 1989 along with a number of European affiliates of the U.S. based organization.

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Speaker Overview

- **Nuala Calnan, PhD**
Adjunct Research Fellow, TU Dublin
Founder & Principal, BioPharm Excel
- **Prof. Dr. Thomas Friedli**
Director & Full Professor, University of St.Gallen (Switzerland)
- **Laura Noonan**
Strategy, PMO and OPEX Director, Bristol-Myers Squibb
- **Marten Ritz**
Research Associate & Head of Operational Excellence, University of St.Gallen (Switzerland)
- **Finbarr Sheehy**
Founder & Managing Director, Business Excellence.ie

Participation Fee

<p>Conference Package & Evening Event</p> <ul style="list-style-type: none"> ▪ Participation in the half-day conference ▪ Access to conference material ▪ Incl complimentary evening event registration 	<p>220 EUR (Standard)</p> <p>200 EUR (Discounted rate ISPE member)</p>
<p>Complimentary Evening Event Only</p>	<p>5 EUR (Registration fee)</p>

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CONTACT



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